

Wiltshire Council Strategic Risk Register

Quarter 1 (April to June) 2018/19

Effect	Primary Risk Category	Secondary Risk Category	Q1 Inherent Impact	Q1 Inherent Likelihood	Q1 Inherent Risk Rating	Q1 DoT	Q1 Actions RAG	Q1 Residual Impact	Q1 Residual Likelihood	Q1 Res Risk Rating	Q1 Comments
Significant service risks											
Children not being protected from harm.	Service Delivery	Reputation	4	3	12	▲	Amber	4	2	8	The inherent risk is higher at the end of Q1 as there has been an increase in the number of agency staff covering vacancies in Children and Families teams.
Vulnerable adults are not being protected from harm.	Reputation	Service Delivery	4	2	8	▶	Amber	4	1	4	A continual focus on safeguarding across all teams means that the risk is kept relatively low. The impact of an issue arising means the risk cannot be eliminated.
Inability to deliver business as usual or respond to another 'major incident' while providing resource to Salisbury Recovery	Service delivery	Reputation	3	2	6	▼	Amber	3	2	6	Three months on from the incident it's clearer what resources are required to help deliver recovery in Salisbury. Therefore it's possible for those resources to be planned, reducing the risk of not delivering on other objectives. [NB The Amesbury incident occurred on 30 June and the impact on the council's resources were not clear at the end of the quarter.]
Failure to revive Salisbury's economy	Reputation		3	3	9	▶	Amber	3	2	6	The council has continued working closely with businesses, trade bodies and other organisations to develop recovery plans and coordinate government support.

Wiltshire Council Strategic Risk Register
 Quarter 1 (April to June) 2018/19

Effect	Primary Risk Category	Secondary Risk Category	Q1 Inherent Impact	Q1 Inherent Likelihood	Q1 Inherent Risk Rating	Q1 DoT	Q1 Actions RAG	Q1 Residual Impact	Q1 Residual Likelihood	Q1 Res Risk Rating	Q1 Comments
Strategic Composite Risks											
The council does not have the skills, behaviour and flexibility in its workforce to achieve its stated aims.	Staffing/ People		3	2	6	▶	Green	3	2	6	There are some individual service risks where scores are high - these include in Adult Care and IT. The HR service are working directly to mitigate those specific risks.
Increased financial pressure on other service areas in order to deliver a balanced budget across the authority as a whole which results in cuts to those other services spend.	Financial	Reputation	3	3	9	▶	Amber	3	3	9	Risk areas across all services are kept under review. Monthly monitoring by business partners as well as oversight from budget managers and the Corporate Leadership Team provide assurance.
Failure to secure intended contract performance objectives, value for money and management of commercial risk. Reputational damage to the authority as a result of actual or perceived reduced quality of service provision and value for money.	Service delivery	Financial	4	2	8	▼	Amber	4	2	8	Further mitigation has taken place including due diligence on credit risk report with suppliers. Additional mitigation is being planned with services for high risk contracts
Likelihood of personal harm increases	Health & Safety		3	2	6	▶	Amber	2	2	4	Risks continue to be monitored across services in order to prevent issues occurring.
Unlawful use and / or disclosure of personal data results in Risk and distress to individuals concerned, potential fines from Information Commissioners Office (ICO), reputational damage and loss of confidence in the authority	Reputation	Financial	4	3	12	▶	Amber	3	3	9	The higher inherent score reach last quarter remains appropriate as new monitoring and measuring continues to bed in.